

# On-Line System Features



With our customers in mind, H&M Bay has developed an on-line system that provides a convenient way to handle all of your shipping needs, 24 hours a day, 7 days a week! All you have to do is sign up. Once logged in, you have the ability to enter an order, get a quote, view statements, PODs, find dispatcher information, and much more! You can even receive e-mail or fax notifications automatically.

## Rate Quote

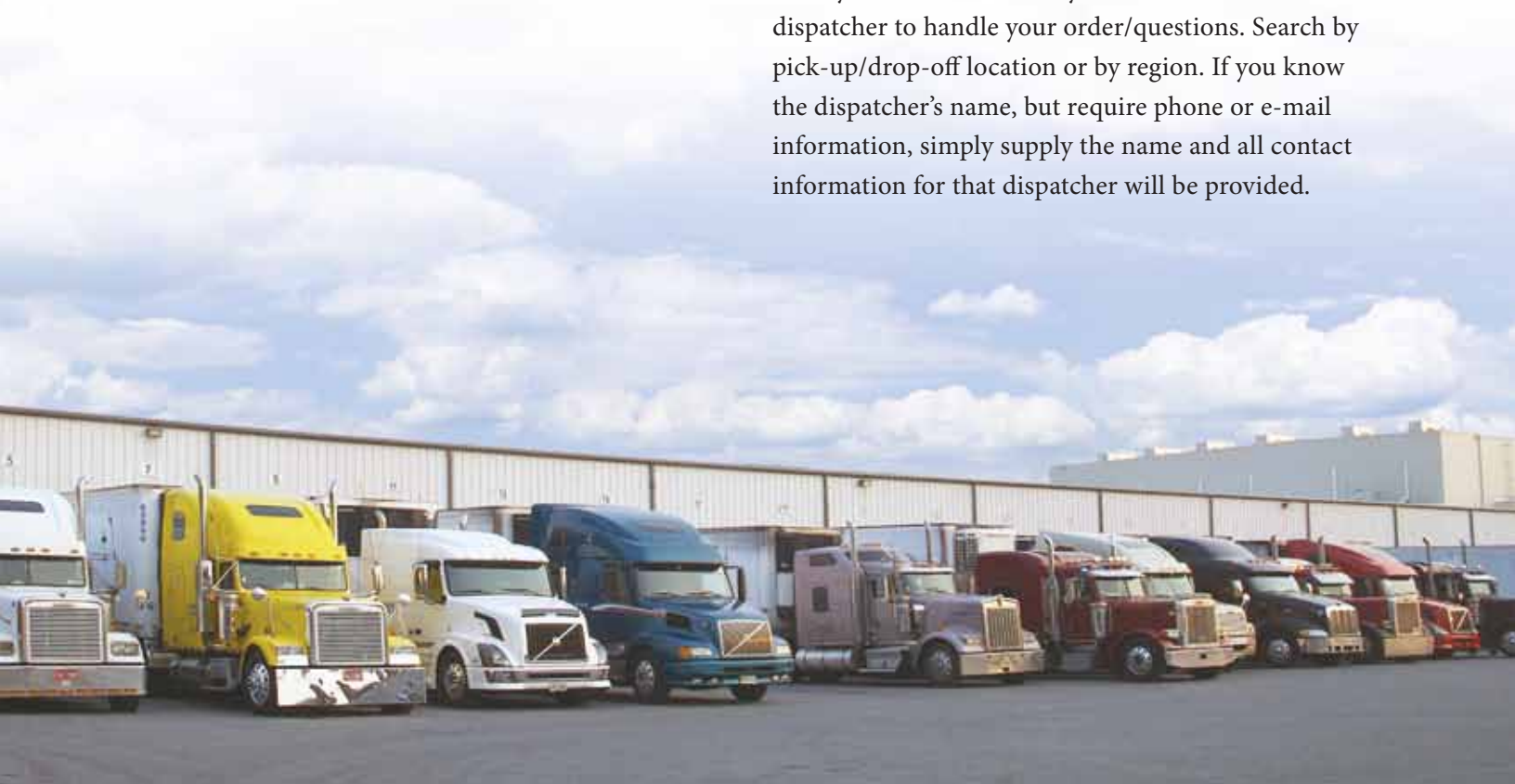
Simply provide pick-up/drop-off weight and number of pallets (if applicable). Once the information is complete, your quote is ready. This allows you to receive an accurate quote, including fuel surcharge, any time, day or night.

## Order Entry

Once you enter the required information, you will receive an Order Number and then be able to track your order from that point through delivery. You can update your order at any time prior to pick up.

## Dispatcher Directory

This system feature allows you to find the correct dispatcher to handle your order/questions. Search by pick-up/drop-off location or by region. If you know the dispatcher's name, but require phone or e-mail information, simply supply the name and all contact information for that dispatcher will be provided.



**ETA Report**

Shipper:  Region:

Week to Ship: 35 / 2008 (08-30-08) Show Dates:

Search For:  Show Rate Details:

Order By:  H&M Order  Bill Ref  Pickup  Release  Deliver To  PO  Confirms

H&M Order	Bill Ref	Pickup	Release	Cases	Weight	Deliver To	PO	Delivery Date/Time	Confirms
823579	837254	xxxx	136401	640	31,500	xxxx	298285	08-02-08 09:00	Sherry
823581	837254	xxxx	2982873V	240	7,608	xxxx	298287	08-02-08 09:00	Sherry
824198	839347	xxxx	308721 21	2,913	38,998	xxxx	308721 21	08-28-08 06:00	Justin
824605	828488	xxxx		468	8,584	xxxx	270188	08-27-08 11:00	EMAIL
824810	828488	xxxx		122	3,500	xxxx	281188	08-27-08 11:00	EMAIL
824811	828488	xxxx		225	4,047	xxxx	270171	08-27-08 06:00	email 1293790
824812	828488	xxxx		155	7,227	xxxx	282487	08-27-08 06:00	email 1293790
824813	828488	xxxx		180	8,404	xxxx	270172	08-27-08 06:00	email 1293790

## ETA

The ETA function provides you with a list of orders and their current status that can be viewed by any week. Sort by consignee, PO Number, order number, or release number. The “download” button downloads data into Excel. If you have a question, click the E-mail icon to send questions to dispatchers handling the order.

**Statement**

Shipper:  Demo Account

**H&M BAY INC**

Phone: (800) 932-7521 ext:608 Fax: (410) 820-8816 Account Number: DEMO

Demo Account Remit to H&M Bay Inc. Statement Date: 08/28/08  
 Demo P.O. Box 631935  
 Federalsburg, MD 21632 Baltimore, MD 21265-1935

Invoice Nbr	Delivery PO Nbr	Pickup Release Nbr	Billing Reference	Invoice Date	Invoice Amount	Balance	POD	Questions?
02275538	70361061	70361061	482368	08/16/07	\$1,323.55	\$1,323.55	<input type="button" value="View"/>	<input type="button" value="Print"/>
02278909	874250 2D		480305	08/13/07	\$1,475.00	\$1,475.00	<input type="button" value="View"/>	<input type="button" value="Print"/>
02298878	030520 2H		511328	10/04/07	\$400.30	\$400.30	<input type="button" value="View"/>	<input type="button" value="Print"/>
02301493	048530 2H/083780 2H		541013	10/08/07	\$280.00	\$280.00	<input type="button" value="View"/>	<input type="button" value="Print"/>
02324013	14871021-0/A0722950		582911	12/05/07	\$246.00	\$246.00	<input type="button" value="View"/>	<input type="button" value="Print"/>
02331247	82893020		600967	12/26/07	\$417.05	\$417.05	<input type="button" value="View"/>	<input type="button" value="Print"/>

## Statement

The Statement feature displays your current account status, including Invoice Number, date, current balance of your account, and aging information. Click on Invoice Number to view or print the invoice. You can also view all PODs related to any invoice and download your information directly into Excel.



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H&M Bay is recognized by TIA (Transportation Intermediaries Associations) as a P3 member—this is a best practice program developed by TIA for property brokers, freight forwarders, and motor carriers who desire to achieve a higher level of customer service and operating performance.